



COUNTY OF LOS ANGELES PROBATION DEPARTMENT

9150 EAST IMPERIAL HIGHWAY – DOWNEY, CALIFORNIA 90242

(562) 940-2501



JERRY E. POWERS
Chief Probation Officer

May 27, 2015

TO: Supervisor Michael D. Antonovich, Mayor
Supervisor Hilda L. Solis
Supervisor Mark Ridley-Thomas
Supervisor Sheila Kuehl
Supervisor Don Knabe

FROM: Jerry E. Powers *J.E.P.*
Chief Probation Officer

SUBJECT: **SENTINEL OFFENDER SERVICES, LLC**
ADULT ELECTRONIC MONITORING PROGRAM
(ITEM 27, AGENDA OF NOVEMBER 26, 2013)

On November 26, 2013, on motion by Supervisor Michael D. Antonovich, your Board directed the Chief Probation Officer to provide monthly contract compliance reports of the contract held by Sentinel Offender Services, LLC for the Electronic Monitoring (EM) Program.

This is the May 2015 progress report on the EM Program overseen by Probation's Pretrial Services and contracted with Sentinel Offender Services, LLC.

Active Case File

During the week of May 4, 2015, Pretrial Services Division (PTS) conducted a review of 31 (10%) of the 303 active cases at Sentinel's Branch Offices. Based on our review, three participants (10%) were being charged \$1.00 to \$4.00 more than the approved Contract Payment Scale on participant fees. Sentinel has been advised and has subsequently adjusted the participant fee to the corrected amount. Sentinel will issue a refund check or provide the participant credit while still on the program.

Equipment Functionality/Case Documentation

A review was also conducted that included participants' equipment functionality and case documentation. Out of the 31 cases, there were no significant concerns regarding equipment functionality and case documentation was in order.

Participant Compliance Check

On May 7, 2015, PTS completed a random telephone compliance check of 34 (11%) of the 301 active cases. Of the 34, 29 (85%) were in compliance with their schedules and 5 (15%) were not in compliance (unable to reach at home). All of the non-compliant participants were at home based on their activity report but did not answer their phones. Sentinel will issue a Non-Compliance Notice to these individuals for failure to answer their phones.

Participant Complaints

From the group of 34 active participants, we were able to contact 29 participants. All 29 (100% of those contacted) did not express any concerns or complaints with Sentinel's service delivery.

Abscond Report

On May 6, 2015, we conducted a review of all participants listed on Sentinel's Abscond Report (ABS) for April 6, 2015 to May 1, 2015. The report contained 17 names. Of these, all 17 (100%) were appropriately reported by Sentinel within the required guidelines.

Non-Compliance Report

On May 6, 2015, we conducted a review of all participants listed on Sentinel's Non-Compliance Report (NCR) for April 6, 2015 to May 1, 2015. The report contained 94 names. Of these, all 94 (100%) were reported by Sentinel within the required guidelines.

Meeting with Sentinel

On May 22, 2015, we met with Sentinel to discuss the results of our May 2015 review. Sentinel agreed with our findings and will take appropriate corrective actions.

Please contact me if you have any questions or need additional information or your staff may contact Deputy Chief Reaver Bingham, at (562) 940-2513.

JEP:MEP:REB:ed

c: Sachi A. Hamai, Interim Chief Executive Officer
Patrick Ogawa, Acting Executive Officer, Board of Supervisors
Mark J. Saladino, County Counsel
Sheila Williams, Senior Manager, Chief Executive Office
Justice Deputies